**<System or Project Name>**

**CERTIFICATE OF FINAL COMPLETION**

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**REVISION HISTORY**

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# INTRODUCTION

This Performance Guarantee Period report summaries the Lighting Fault Reporting System performance during the performance guarantee period.

# BACKGROUND

Lighting Fault Reporting system (LFRS) is a 100% web-based system that offers remote monitoring and control for NParks’ OG Boxes that are equipped with the controllers which is communicating with enterprise-hosted servers residing within the Government Commercial Cloud (GCC).

* **PGP duration**: The PGP duration starts on 13th August 2020 and ends on 13th November 2020.
* **Criteria for the successful completion**: The Lighting Fault Reporting system (LFRS) should ensure 100% up-time during the PGP.

# RESULTS OF THE PGP

* 1. Standard of Performance
     1. Workstation Utilization

Not applicable, Lighting Fault Reporting system (LFRS) is a 100% web-based system. Workstation are not required.

* + 1. Performance Test

The performance test is focus on Lighting Fault Reporting system (LFRS) availability and its result is 100% online.

* 1. System Availability Level

The Lighting Fault Reporting system (LFRS) was available (online) all the time throughout the performance guarantee period.

# 4. CONCLUSION

The Lighting Fault Reporting system (LFRS) has completed Performance Guarantee Period (PGP) successfully.

# Annex A - Summary of Workstations Utilization

Not applicable.

# Annex B - Summary of System Performance

Please see the Performance Test report.

# Annex C - Summary of System Availability

The Lighting Fault Reporting system (LFRS) has completed Performance Guarantee Period (PGP) successfully with 100% availability. Please kindly refer to the attached Excel file for more details.

